

Patient feedback form



As a leading provider of private cancer treatment, our goal is to provide the highest standard of care and support. Canopy Cancer Care wants to hear about your experience and ensure all your Rights are met and our obligations fulfilled.

If you feel that they are not being met to your satisfaction, please discuss this with the staff caring for you. If you would like to have independent support you can contact the Health and Disability Consumer Advocacy Service on 0800 377 766 or on 03 479 0265.

Alternatively you can lodge a complaint/concern by filling out the form below. This form should be posted to: **Canopy Cancer Care, Mercy Hospital, 98 Mountain Road, Epsom, Auckland 1023, New Zealand**

Type of feedback Compliment Concern Complaint

Which department / service is involved: _____

Who does this experience relate to?: Patient Family Member Visitor Staff

Please describe your experience: _____

If you would like to be contacted about your comments please provide the following details: Y N

Your name: _____

Address: _____

Phone: _____ Fax: _____

Email: _____